

# Camera Repairs

## DIAGNOSTIC\*

\$25 30 MIN

IDENTIFY ISSUE, PROVIDE QUOTE & SERVICE PLAN

## LIGHT SEALS

\$75+ 2 DAYS

REPLACEMENT OF LIGHT SEALS & COSMETIC CLEANING

## LEATHERETTE

\$75+ 2 DAYS

REPLACEMENT OF LEATHERETTE & COSMETIC CLEANING

## CLA (CLEANING, LUBE, ADJUSTMENT)

\$125+ QUOTED

REGULAR MAINTENANCE ON MECHANICAL PARTS &  
COSMETIC CLEANING

## MISCELLANEOUS REPAIRS

QUOTED

DIAGNOSTIC REQUIRED

# Cleaning

## SENSOR CLEANING

\$45 30 MIN

DIGITAL CAMERA SENSOR CLEANING

## COSMETIC CLEANING

\$50 2 DAYS

EXTERNAL PARTS CLEANING

## OPTICS CLEANING

\$100+ QUOTED

EXTERNAL AND INTERNAL CLEANING & FUNGUS REMOVAL

ALL PRICES ARE PER ITEM  
\*DIAGNOSTIC FEE INCLUDED IN ALL SERVICES

FOR MORE INFO: +585-442-3140 | [LAB@ROCPHOTOSUPPLY.COM](mailto:LAB@ROCPHOTOSUPPLY.COM)

# Repair Info

## TURN AROUND TIME

WE ARE STARTING A FIRST-COME, FIRST-SERVE BASIS QUEUE FOR ALL CAMERA REPAIR SERVICES AND CLEANINGS. WHEN WE INTAKE YOUR CAMERA, YOU WILL BE PROVIDED WITH AN ESTIMATED TURNAROUND TIME. ESTIMATED TURN AROUND TIME LISTED FOR EACH SERVICE IS FROM THE TIME THE SERVICE IS STARTED ON YOUR PIECE AND NOT FROM THE TIME IT ENTERS THE QUEUE.

\*SENSOR CLEANINGS ARE NOT ADDED TO THE QUEUE AND ARE DONE WITH CUSTOMER PRESENT IN THE STORE.

## MISCELLANEOUS REPAIRS

FOR CAMERAS WITH REPAIRS THAT NEED PARTS TO BE SOURCED OR ARE MORE EXTENSIVE. TIME FRAMES AND PRICE WILL BE QUOTED AT DIAGNOSIS. IT MAY BE RECOMMENDED THAT THE COST FOR REPAIR IS GREATER THAN AN INVESTMENT IN A NEW CAMERA.

## DIGITAL CAMERA REPAIRS

CURRENTLY, WE ARE ONLY OFFERING REPAIRS ON MANUAL/ANALOG CAMERAS (FILM CAMERAS) - FULL LIST OF SERVICEABLE CAMERAS COMING SOON. FOR DIGITAL CAMERA REPAIRS, WE RECOMMEND CONTACTING THE MANUFACTURER DIRECTLY.

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# Repair Info

## **WARRANTY**

ALL SERVICES COME WITH A 30-DAY WARRANTY.

## **MULTI-ITEM DISCOUNT**

FOR MULTI-ITEM SERVICE QUOTES, A 10% DISCOUNT WILL BE OFFERED FOR EVERY ITEM AFTER THE FIRST.

## **BATTERIES**

SINGLE-USE BATTERIES ARE INCLUDED IN REPAIR SERVICES UNLESS OTHERWISE SPECIFIED AT THE TIME OF QUOTING.

## **PARTS**

ESTIMATED COSTS DO NOT INCLUDE POTENTIAL SOURCING OF PARTS OR LEATHERETTE. TURN AROUND TIME MAY BE EFFECTED IF PARTS NEED TO BE ORDERED.

## **REPAIR SHOP HOURS**

WE CURRENTLY ONLY HAVE 1 REPAIR TECHNICIAN WITH LIMITED AVAILABILITY. IF YOU WOULD LIKE TO SPEAK DIRECTLY WITH ETHAN PLEASE EMAIL [LAB@ROCPHOTOSUPPLY.COM](mailto:LAB@ROCPHOTOSUPPLY.COM) AND HE WILL GET BACK TO YOU ON HIS REGULAR SHIFTS (FRIDAYS AND SATURDAYS).

## **LOCAL REPAIRS**

CURRENTLY, WE ARE ONLY OFFERING REPAIRS TO IN-STORE CUSTOMERS. PLEASE DO NOT SHIP IN ANY CAMERAS FOR REPAIR. WE WILL AMEND THIS AS OUR CAPACITY FOR REPAIRS GROWS.

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